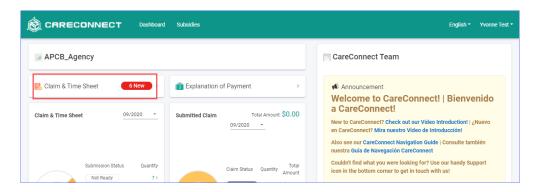
CareConnect Web - Attendance & Submission

1. Log Attendance

Step A. Login to CareConnect with your email and password

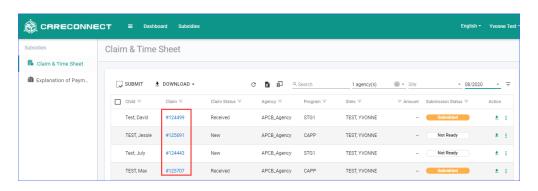
→ Click on Claim & Time Sheet section

Note: If there are any missing children's attendance sheets, please contact the parent's CDR specialist listed on the Notice of Communication (NOC) at (805)485-7878 to confirm if childcare has been approved.



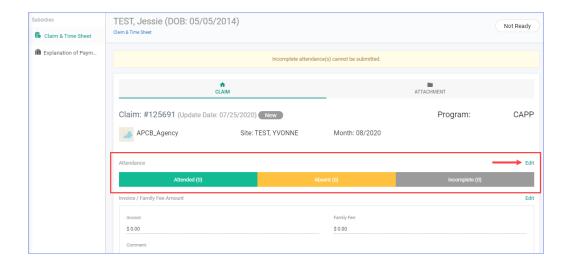
Step B. Once in the **Claim & Time Sheet** section manage the daily attendance by selecting a child.

→ Click on a child's Claim ID#



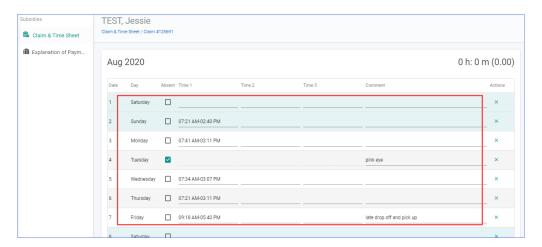
Step C. To enter attendance hours for the child selected:

→ Click **Edit** on the right side of the **Attendance** section.



Step D. Enter the child's attendance hours for each day for the service month.

If the child is absent any days, select the absent box \boxdot and add the reason in the comment section for that day.



Step E. Scroll down to the bottom to save the attendance.

→Click the Save button



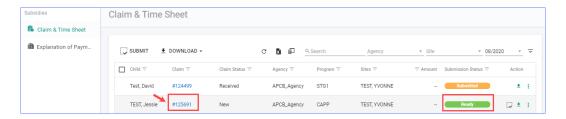
2. Submit Attendance

Step A. Once the attendance for the service month is completed, submit the childcare attendance sheet to CDR digitally from CareConnect.

Note: Children with completed attendances will have a "Ready" status.

Step B. Under Claim & Time Sheet section, to submit the attendance for the child:

→ Click on a child's Claim ID#



*Once the submission process is completed, the attendance cannot be changed.

Step C. Under Invoice / Family Fee Amount section

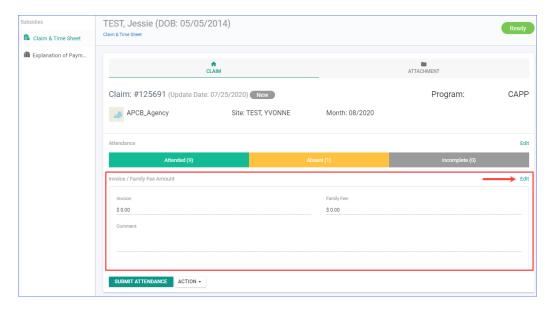
→ Click **Edit** to add a Family Fee collected amount, if applicable.

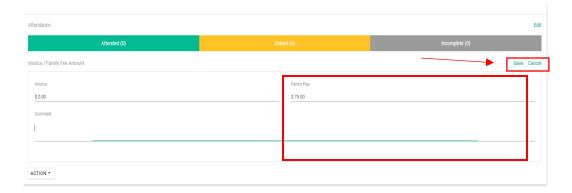
Note: A recommended amount for the family fee collection will be displayed if applicable.

You may add any additional comments for the service month in the comment box if necessary.

→ Click **Save** under the Invoice / Family Fee amount if there are any entries.

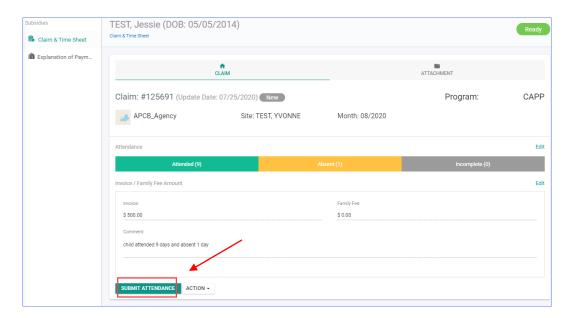
Note: This does not apply to all providers. If providers are not to collect a family fee from the parent, **skip step c and move to step d.**





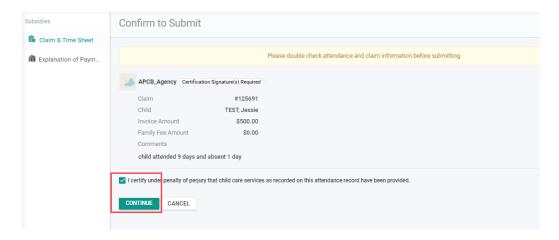
Step D. When ready to submit the attendance to the childcare Agency

→ Click SUBMIT ATTENDANCE



Step E. Confirm to Submit that the information is correct:

- \rightarrow Select the box $\ensuremath{\square}$ to certify care has been provided.
- → Click Continue

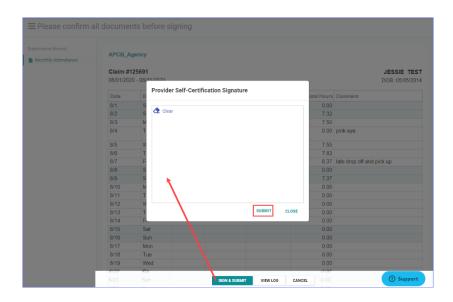


Step F. Review the attendance information one last time

→ Click Sign & Submit

Step G. Use the mouse or touch screen to **sign** your full signature as the Provider.

→ Click Submit



Step H. Allow 15 to 20 minutes for the submission process to complete.

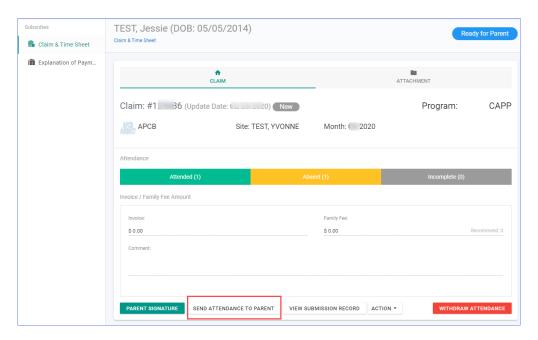
Step I. Once the submission complete, the status will change to "Ready for Parent".

A notification is automatically sent to the parent by email and/or SMS text based on the contact information on file with CDR.

This notification will contain an option for parents to sign and certify the child's attendance on their own device.

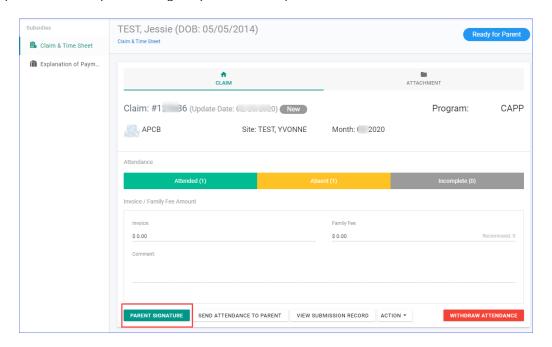
Step J. To send another notice to the parent, if needed.

→ Select Send Attendance to Parent



Step K. If the parent does not have a reachable email or cell phone number, or you would like the confirmation to be signed in-person, you will need to re-open the child's claim and → select **Parent Signature.**

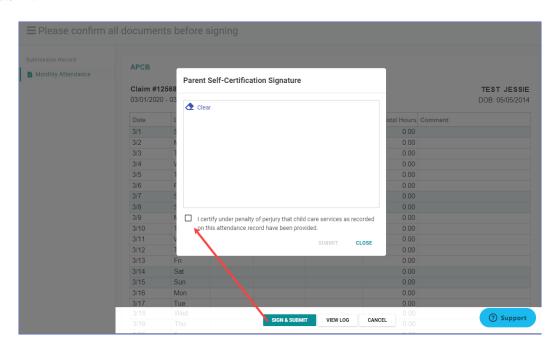
*This option allows the parent to sign in-person on the provider's device.



Note: CDR may request a secondary verification of the parent's signature prior to releasing reimbursement.

Step L. Parents can then review the attendance first:

- → Click Sign & Submit
- \rightarrow **Check** mark the certification box \square .
- → Sign using the mouse or touch screen to **sign** the full signature.
- → Submit



Step M. Once parent has signed, the claim will automatically be sent to CDR within 15-20 minutes and the claim status will change to "Submitted".